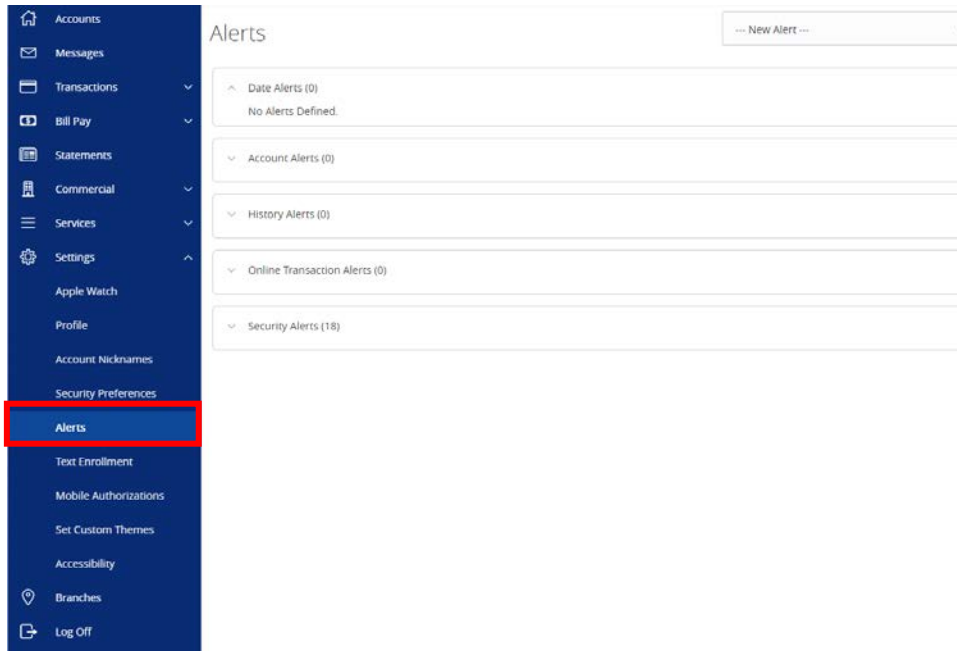


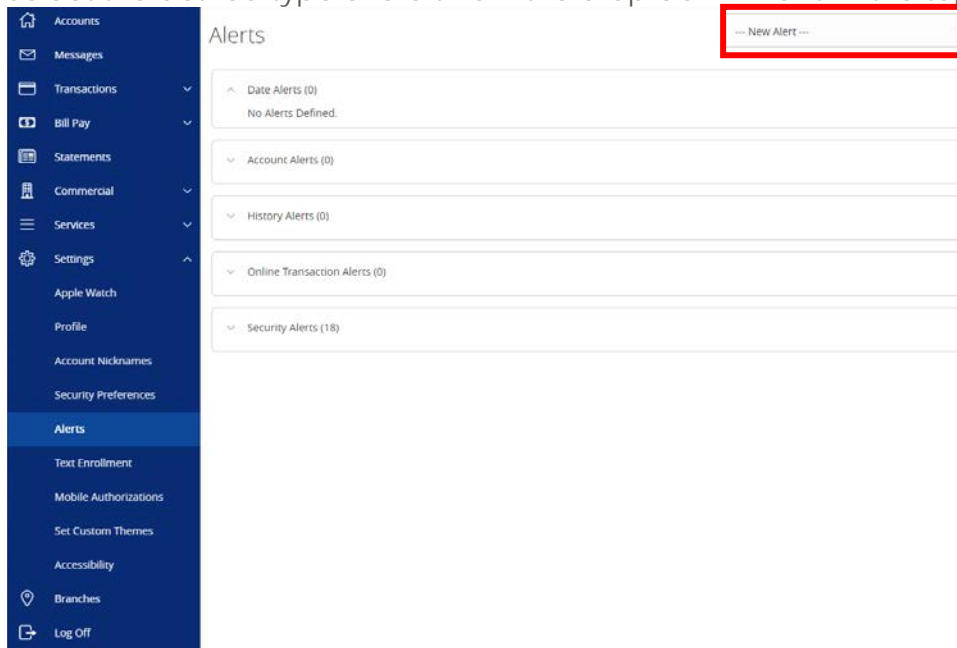
Online Banking Alerts

Online Banking Alerts

1. Select the 'Alerts' option under the 'Settings' menu.



2. Select the desired type of alert from the drop-down menu in the top right corner of the screen.



Date Alerts

1. Select the type of date alert.

The screenshot shows the 'New Date Alert' interface. On the left is a dark blue navigation menu with 'Alerts' highlighted in red. The main content area is titled 'New Date Alert' and includes a 'Back to Alerts' link. The form contains the following fields:

- TYPE:** No Date Type Selected
- DATE:** No Date Selected
- MESSAGE:** No Message Entered
- DELIVERY METHOD:** Send only a secure message

Below these fields is a 'Save' button. To the right, under the heading 'Select a type', there is a list of alert types, each with an unchecked checkbox:

- Birthday
- Anniversary
- Meeting
- Call
- Wakeup
- Appointment
- Vacation
- Travel
- General

2. Select the date of the alert. Uncheck the 'Rekurs Every Year' box if the alert is for one date only.

The screenshot shows the 'New Date Alert' interface with a calendar view. The title is 'New Date Alert' and there is a 'Back to Alerts' link. The form fields are the same as in the previous screenshot. The 'Select a date' section features a calendar for September 2017. The date '12' is highlighted. Above the calendar, the checkbox 'Rekurs Every Year' is checked and highlighted with a red box. The calendar grid is as follows:

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

3. Enter a message for the date alert.

New Date Alert [Back to Alerts](#)

TYPE:
Birthday

DATE:
No Date Selected

MESSAGE:
No Message Entered

DELIVERY METHOD:
Send only a secure message

Message

Clear Save

Save

Select a delivery method for the date alert. 'Secure Message Only' will send the alert to the Messages menu within Electronic Banking.

New Online Transaction Alert
[Back to Alerts](#)

TRANSACTION:
No Transaction Selected

STATUS:
No Status Selected

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

Select a delivery method

Secure Message Only

Save

Account Alerts

1. Select an account.

New Online Transaction Alert
[Back to Alerts](#)

TRANSACTION:
Collections

ACCOUNT:
No Account Selected

STATUS:
No Status Selected

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

Select an account

<input type="checkbox"/>	Commercial Checking: DDA-XXXXX3580
<input type="checkbox"/>	Certificate: CD-XXXXX6715
<input type="checkbox"/>	Money Market Savings: SAV-XXXXX3946
<input type="checkbox"/>	Business Savings: SAV-XXXXX3954

Save

2. Select a field from which the alert should reference.

New Account Alert
[Back to Alerts](#)

ACCOUNT:
DDA-XXXXX3580

FIELD:
No Field Selected

COMPARISON:
No Comparison Selected

AMOUNT:
No Amount Entered

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

Select a field

<input type="checkbox"/>	Current Balance
<input type="checkbox"/>	Collected Balance
<input type="checkbox"/>	Available Balance

Save

3. Select a comparison.

New Account Alert
[Back to Alerts](#)

ACCOUNT:
No Account Selected

FIELD:
No Field Selected

COMPARISON:
No Comparison Selected

AMOUNT:
No Amount Entered

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

[Save](#)

Select a comparison

greater than

less than

4. Enter an amount and select 'Save' in the lower right corner.

New Account Alert
[Back to Alerts](#)

ACCOUNT:
No Account Selected

FIELD:
No Field Selected

COMPARISON:
No Comparison Selected

AMOUNT:
No Amount Entered

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

[Save](#)

Enter an amount

\$
1,000.00
×

1	2	3
4	5	6
7	8	9
Delete	0	Save

5. Select the delivery method and frequency for the alert.

New Account Alert
[Back to Alerts](#)

ACCOUNT:
No Account Selected

FIELD:
No Field Selected

COMPARISON:
No Comparison Selected

AMOUNT:
No Amount Entered

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

Select a delivery method

Secure Message Only ▼

Save

History Alerts

1. Select the account.

New History Alert
[Back to Alerts](#)

ACCOUNT:
No Account Selected

TRANSACTION:
No Transaction Selected

COMPARISON:
No Comparison Selected

AMOUNT:
No Amount Entered

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

Select an account

<input type="checkbox"/>	Commercial Checking: DDA-XXXXX3580
<input type="checkbox"/>	Certificate: CD-XXXXX6715
<input type="checkbox"/>	Money Market Savings: SAV-XXXXX3946
<input type="checkbox"/>	Business Savings: SAV-XXXXX3954

Save

2. Select a transaction type.

New History Alert [Back to Alerts](#)

ACCOUNT:
No Account Selected

TRANSACTION:
No Transaction Selected

COMPARISON:
No Comparison Selected

AMOUNT:
No Amount Entered

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

Select a transaction

<input type="checkbox"/>	Debit Transaction
<input type="checkbox"/>	Credit Transaction
<input type="checkbox"/>	Check Number
<input type="checkbox"/>	Description

3. Select a comparison.

New History Alert [Back to Alerts](#)

ACCOUNT:
No Account Selected

TRANSACTION:
No Transaction Selected

COMPARISON:
No Comparison Selected

AMOUNT:
No Amount Entered

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

Select a comparison

<input type="checkbox"/>	greater than
<input type="checkbox"/>	less than

- Enter an amount and select 'Save' in the lower right corner.

New History Alert
[Back to Alerts](#)

ACCOUNT:
No Account Selected

TRANSACTION:
No Transaction Selected

COMPARISON:
No Comparison Selected

AMOUNT:
No Amount Entered

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

Enter an amount

\$ 1,000.00 ×

1	2	3
4	5	6
7	8	9
Delete	0	Save

Save

- Select a delivery method and frequency.

New Account Alert
[Back to Alerts](#)

ACCOUNT:
No Account Selected

FIELD:
No Field Selected

COMPARISON:
No Comparison Selected

AMOUNT:
No Amount Entered

DELIVERY METHOD:
Send me an email

FREQUENCY:
 Every Occurrence

Select a delivery method

Email
▼

Email Address

Save

- Selecting 'Phone' for delivery method will give you the option to 'Call Immediately' or select a specific time to call.

New History Alert
[Back to Alerts](#)

<p>ACCOUNT: <i>No Account Selected</i></p> <p>TRANSACTION: <i>No Transaction Selected</i></p> <p>COMPARISON: <i>No Comparison Selected</i></p> <p>AMOUNT: <i>No Amount Entered</i></p> <p>DELIVERY METHOD: Call Me</p> <p>FREQUENCY: <input checked="" type="checkbox"/> Every Occurrence</p>	<p>Select a delivery method</p> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 5px;">Phone</div> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 5px;">United States</div> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 5px;">Phone Number</div> <p>Time:</p> <div style="border: 2px solid red; padding: 2px; display: inline-block;"> <input checked="" type="checkbox"/> Call Immediately </div>
---	--

Save

Online Transaction Alerts

- Select an online transaction type.

NOTE: You will only see options that are applicable to your user rights.

New Online Transaction Alert
[Back to Alerts](#)

<p>TRANSACTION: <i>No Transaction Selected</i></p> <p>STATUS: <i>No Status Selected</i></p> <p>DELIVERY METHOD: Send only a secure message</p> <p>FREQUENCY: <input checked="" type="checkbox"/> Every Occurrence</p>	<p>Select a transaction</p> <div style="border: 2px solid red; padding: 2px; margin-bottom: 5px;"> <input type="checkbox"/> Collections </div> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 5px;"> <input type="checkbox"/> Domestic Wire </div> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 5px;"> <input type="checkbox"/> Funds Transfer </div> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 5px;"> <input type="checkbox"/> International Wire </div> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 5px;"> <input type="checkbox"/> Payments </div> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 5px;"> <input type="checkbox"/> Payroll </div> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 5px;"> <input type="checkbox"/> Single Payment </div> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 5px;"> <input type="checkbox"/> Single Receipt </div> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 5px;"> <input type="checkbox"/> Stop Payment </div>
---	---

Save

2. Select an account.

New Online Transaction Alert

[Back to Alerts](#)

TRANSACTION:
Collections

ACCOUNT:
No Account Selected

STATUS:
No Status Selected

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

[Save](#)

Select an account

<input type="checkbox"/>	Commercial Checking: DDA-XXXXX3580
<input type="checkbox"/>	Certificate: CD-XXXXX6715
<input type="checkbox"/>	Money Market Savings: SAV-XXXXX3946
<input type="checkbox"/>	Business Savings: SAV-XXXXX3954

3. Select a status.

New Online Transaction Alert

[Back to Alerts](#)

TRANSACTION:
No Transaction Selected

STATUS:
No Status Selected

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

[Save](#)

Select a status

<input type="checkbox"/>	Drafted
<input type="checkbox"/>	Authorized
<input type="checkbox"/>	Processed
<input type="checkbox"/>	Cancelled
<input type="checkbox"/>	Failed

- Select a delivery method and frequency.

New Online Transaction Alert
[Back to Alerts](#)

TRANSACTION:
No Transaction Selected

STATUS:
No Status Selected

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

Select a delivery method

Secure Message Only ▼

Save

- Selecting 'Text Message' for a delivery method will give you the option to 'Send Immediately' or select a specific time to receive the message. You must check the box and 'Agree to Terms' before you can save the alert by Text Message.

New Online Transaction Alert
[Back to Alerts](#)

TRANSACTION:
No Transaction Selected

STATUS:
No Status Selected

DELIVERY METHOD:
Send me a SMS Text Message

FREQUENCY:
 Every Occurrence

Select a delivery method

Text Message ▼

United States ▼

Phone Number

Time:

Send Immediately

Agree To Terms

Save

SMS Terms and Conditions

Rockland Trust - 864-34


Program Description

Rockland Trust allows our customers to receive certain account information by text message.

Supported Carriers

Alltel, Appalachian Wireless, AT&T, Bluegrass Cellular, Boost Mobile, Cellcom, Cellular South, Centennial Wireless, Cincinnati Bell, GCI, Immix Wireless, Inland Cellular, IV Cellular, Nex-Tech Wireless, nTelos, Sprint PCS, T-Mobile, U.S. Cellular, United Wireless, Verizon Wireless, Virgin Mobile USA, and West Central Wireless.

Security Alerts

NOTE: Security alerts are listed at the bottom of the screen. Click the carrot  icon to expand the listing of available alerts. Some alerts are clickable and may be turned on or off. The most critical alerts are mandatory and cannot be turned off. These alerts are greyed out.

Alerts -- New Alert --

^ Date Alerts (0)
No Alerts Defined.

∨ Account Alerts (3)

∨ History Alerts (0)

∨ Transaction Alerts (1)

^ Security Alerts Edit Delivery Preferences

Description	Enabled
Alert me when an address is changed	<input type="checkbox"/> Off
Alert me when my password is changed	<input type="checkbox"/> On
Alert me when secure access code contact information is changed	<input type="checkbox"/> On
Alert me when my login ID is changed	<input type="checkbox"/> On

- Click 'Edit Delivery Preferences' to modify how and where to receive security alerts.

Delivery Preferences

Email Address

Phone Number

Country

Area Code

Phone Number

SMS Text Number

Message and data rates may apply. Expect 1 message/transaction.

Country

Area Code

Phone Number

Cancel
Save

Edit Alerts

1. Enable/Disable and edit saved alerts from the Alerts menu.

Alerts --- New Alert ---

^ Date Alerts (0)
No Alerts Defined.

∨ Account Alerts (3)

∨ History Alerts (0)

∨ Transaction Alerts (1)

^ Security Alerts Edit Delivery Preferences

Description	Enabled
Alert me when an address is changed	<input type="checkbox"/> Off
Alert me when my password is changed	<input checked="" type="checkbox"/> On
Alert me when secure access code contact information is changed	<input checked="" type="checkbox"/> On
Alert me when my login ID is changed	<input checked="" type="checkbox"/> On